

CHAFFEY FEDERAL CREDIT UNION

PRIVACY POLICY

We understand the importance of protecting the privacy of our consumers. As such, we are committed to maintaining the confidentiality of each consumer's financial records consistent with state and federal laws. The following sets forth our policies regarding our use and protection of your financial information.

We collect nonpublic personal information about you from the following sources:

- Information we receive from you on applications or other forms;
- Information about your transactions with us, our affiliates, or others; and
- Information we receive from a consumer reporting agency.

We will only share nonpublic personal information about you with nonaffiliated third parties to complete transactions and maintain accounts and related records (such as data processing transactions and records). We may also share information with select nonaffiliated third parties if: 1) you request or authorize it; 2) the information is provided to help complete a transaction initiated by you; 3) the information is provided to a consumer reporting agency in accordance with the Fair Credit Reporting Act; or 4) the disclosure otherwise is lawfully required or permitted.

If you decide to terminate your membership or become an inactive member, we will adhere to the privacy policies and practices as described in this notice.

We restrict access to your personal and account information to those employees who need to know that information in order to provide products or services to you. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

We strive to ensure that our records contain accurate information about you. If you see any inaccuracies in your statements, please call 909-986-4552 or 626-968-9329. We will promptly investigate and make any necessary changes to update your records.

We reserve the right to revise our policy as our business needs change or as the law requires. If we revise our policies, we will provide our active members with copies of our new policies at that time.